

ABSTRACT OF THE DISCLOSURE

A method for controlling a zonally operated elevator installation, wherein on a changeover floor changing between zones is made possible, and wherein with a delivering elevator group and a collecting elevator group transportation to and from the changeover floor is realized, and wherein a trip destination is entered via a destination-call control by each passenger to be transported. An elevator installation for zonal operation in buildings with several elevators, wherein each elevator group contains at least one destination-call input device for registering the destination of a passenger. Each elevator is assigned to an elevator group, the building is divided into zones, and a changeover floor for changing between the elevator groups is arranged between the zones. The delivering elevator group and the collecting elevator group are combined into a multi-group which is controlled by a multi-group control. Using the trip-destination entries and a statistics unit, the number of passengers who will change from the elevator group on the changeover floor is determined by the multi-group control. The elevator groups are controlled by the multi-group control depending on the number of changing passengers.